Douglas Rides Limited Service and Phase 1 Reopening Requirements

Starting May 15th, Douglas County was approved to enter Phase 1 of Reopening.

Public Transit is open under certain restrictions;
- Must be sanitized often.
- Must require at least six (6) feet of physical distance between the driver and passengers (except during boarding and in assisting those with mobility devices).
- Must enforce 3 feet of space between passengers.

Public Transit is required to review and implement Mask and Face Covering Guidance for Business, Transit and the Public.
https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2288K.pdf

What this means for passengers riding Douglas Rides Dial A Ride:
When riding public transit, an individual must wear a face covering unless the individual:
- Is under two years of age.
- Has a medical condition that makes it hard to breathe when wearing a face covering.
- Has a disability that prevents the individual from wearing a face covering.

Because children between the ages of two and 12 years of age can have challenges wearing a face covering properly (e.g. not touching the face covering, changing the face covering if visibly soiled, risk of strangulation or suffocation, etc.) we urge that coverings be worn with the assistance and close supervision of an adult. Face coverings should never be worn by children when sleeping.

Dial A Ride service is being provided as follows on a space available basis:

Dial A Ride service is provided in Roseburg and Winston, Green, Tenmile, Dillard –
Monday thru Friday – 8:30 AM – 3:15 PM
Mon, Wed, Friday – 1:00 PM – 4:45 PM

Myrtle Creek, Riddle, Tri-City –
Monday thru Friday – 9:00 AM – 3:15 PM

Mercy Express serving the I-5 corridor from Drain to Glendale including Winston and Glide.
Service days: Monday – Friday – 7:00 AM to 5:00 PM

Yoncalla, Drain – Call for availability – 541-556-7280.

Sutherlin and Reedsport do not have service at this time but we will update information when service is available.

Stay Safe~